



Herts Careline
Because independence
is important



Winner



Best Public / Public Partnership
Working Initiative
APSE Service Awards 2016

Free Medical
Alert Card and
Keyfinder Key Fob
with every
community
alarm.

*"Thank you for
your care and attention
when I had to call on you
after an accident at home.*

All power to your wonderful service."

Community alarm and telecare service



0300 999 2 999

www.care-line.co.uk

If you or a loved one lives alone, a community alarm offers peace of mind and could save a life.

Could you or someone you know, benefit from a pendant alarm?

Herts Careline's community alarm and telecare services give users the freedom to live independently in their own home. The service provides reassurance to users and their families that help is on hand 24 hours a day, 7 days a week at the press of a button, and peace of mind that our Control Centre is locally based in Hertfordshire.



99% of service users felt more reassured having our service

Customer Satisfaction Survey, 2022/23

No upfront costs, equipment charges or long term contracts

Who can benefit from our service?

We serve thousands of residents across Hertfordshire, bringing peace of mind to:

- Older people
- People returning from hospital
- Those prone to falls
- People with disabilities or restricted mobility
- Vulnerable adults
- Unpaid carers

We provide community alarm and telecare services that can:

- Provide reassurance and peace of mind to users, their families and carers
- Call for emergency help
- Alert if a person falls
- Manage the risk of fire, carbon monoxide leaks, floods and temperatures
- Monitor a person's daily activity or inactivity
- Trigger if a person has a seizure
- Help with some sensory impairment issues
- Supports a person's independence outside the home
- Monitors sleep pattern, daily mobility, circadian rhythm and health and wellbeing