

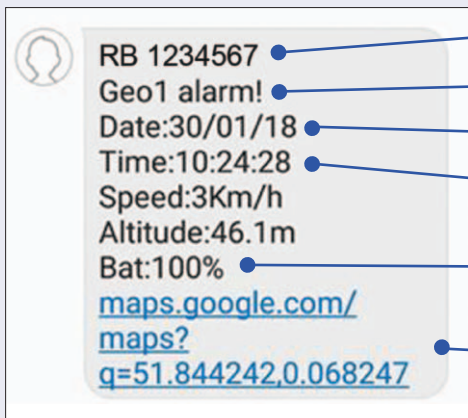


Herts Bernie Information for Responders

A Geofence can be set up so that if the device travels further than the pre-set geographical area, it will trigger an automatic text message alert to the linked responder and Herts Careline's Control Room. This Geofence distance can be tailored and adjusted to suit the needs of the user (which can be set up from 100m to 5km from the home).

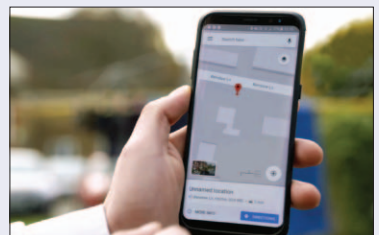
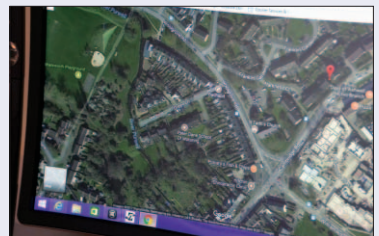
If you receive a message with Geo1 alarm!

- 1. You will receive a text message looking similar to this:



- Device ID
- Geofence exceeded alert
- Date of Geofence alert
- Time of activation
- Battery status
- Link to device location on Google Maps

- 2. Click on the location link in the text message to see where the device is
- 3. Please call the device to check that the service user is ok or if they need any support
- 4. Herts Careline's Control Room may contact you to ensure you're able to assist



Herts Careline
Because independence
is important