



Herts Careline

Because independence
is important



Your trusted community alarm and telecare service

No upfront costs, equipment charges, or long term contracts

Know your loved one is safe if you're not there

**£3.25
per week**

(includes maintenance
of the equipment,
monitoring of calls and
Emergency Response
Fallback Service)

Services for unpaid carers



0300 999 2 999

www.care-line.co.uk

24/7 support for carers and their loved ones



Herts Careline and Hertfordshire County Council recognise the enormous contribution that carers make to their local communities - that's why we've joined forces to develop a range of subsidised services that are specifically tailored to help support the invaluable role of carers and those that they look after.

Our assistive technology services are local and offer around-the-clock support, providing peace of mind to carers that their loved ones are safe and secure when they can't be there. Our award winning service provides emergency assistance when it's needed and helps carers to balance the many pressures that they face.



Recommended by

**CROSS
ROADS
CARE**

Hertfordshire
North

Helping You
Care Service –
carers support

Charity number 1121629

We offer a 5% discount to Carers' Passport members



Helping carers in many situations



Our range of services provide a direct connection between Herts Careline's locally based 24/7 Control Centre and your loved one's home. Modern technology will detect a problem and alert one of our highly trained and caring call operators – they will assess the situation and summon help if its needed at any time of the day or night. We understand that each carer's situation is unique, so we offer services and equipment that reflect the level of support that is right for you and your loved one.

For more information please call 0300 999 2 999 or visit www.care-line.co.uk

"It's an excellent source of support and provided my aunt with comfort on a number of occasions when she was unwell and had to press her pendant."

Jackie Leach, Hertfordshire

Careline is a not-for-profit service of

NORTH HERTFORDSHIRE
DISTRICT COUNCIL

